



## ***SERVICE BROCHURE***

*DELIVERING SECURITY &  
TRAINING SERVICES TO  
PROTECT YOUR BUSINESS,  
YOUR PEOPLE AND OUR  
COMMUNITY*



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**“IT IS ONLY WHEN OUR  
SECURITY IS THREATENED,  
THAT WE LEARN TO  
APPRECIATE IT.”**





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# OVERVIEW

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# Who we are

## We Are Prosec Consultancy

We are a well-established, innovative family-run security provider based in Westbury, Wiltshire. With over 15 years of working in the security industry, we know what it takes to deliver a service of the highest standard.

## Our Vision

Since our establishment, we have been focused on realising our vision of being the partner of choice for security requirements and compliance training to organisations in the west of England. Having a long history of outstanding success within our industry, we have fostered long-term relationships with our clients – built on respect and trust. With business growth in mind, we will continue to expand our reach and foster new partnerships with organisations that need our security and training services.

## Market Focus

- Festivals & Events
- Hospitals
- Stadiums
- Hospitality Industry
- Retailers
- Legal Entities
- Executive Protection
- Charities
- Private Companies
- Local Government



## Our People

All our operatives are, at minimum first-aid qualified and fully licenced by the Security Industry Authority (SIA). Depending on the individual needs, we also have an array of subject matter experts experienced in private investigation, close protection, process serving and training accredited industry-related training.

In compliance with the SIA and our awarding bodies, we are an organisation that employs rigorous due diligence processes, ensuring our security specialists have what is required to empower our clients with the practical and technical know-how to achieve their goals.

# Our Values

Prosec Consultancy is driven to deliver honest, respectful cost-effective security solutions to anyone that requires our services. We value our clients. With your reputation in mind, we strive to exceed expectations while concurrently respecting everyone regardless of their background.

<div>P</div> <div>Partnership</div>	Foster Long Lasting Partnerships
<div>R</div> <div>Respect</div>	Abilities, beliefs, and cultures of everyone are valued, respected and celebrated
<div>O</div> <div>Objective</div>	We Exist To Enable Customer Priorities
<div>S</div> <div>Service</div>	Delivering What We Promise
<div>E</div> <div>Effective</div>	Security Must Enhance Operations, Not Constrain Them
<div>C</div> <div>Continuous Improvement</div>	Continually planning and working for success, choosing to contribute rather than criticise

# Approvals & Accreditations



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# What we do

We provide regulatory and tailor-made security and training solutions to private companies, charities, government entities and individuals seeking personal development. With our security experts in security management, surveillance, private investigations, conflict management and self-defence, we can deliver a service that meets your local challenge.

## What we deliver



### Security Services

Delivering security personnel to protect your assets, people and interests:

- **Security Guarding**
- **Door Supervision**
- **Event Security**
- **Wedding Security**
- **Close Protection**
- **Key Holding & Alarm Response**
- **Private Investigation**
- **Process Serving**



### Medical Services

Delivering medical personnel to protect your people and your community:

- **Event Medical**



### Training Services

Delivering bespoke and security-related compliance training to organisations and individuals:

- **Regulatory Security Industry Authority (SIA) Training**
- **Conflict & Event Management**
- **First Aid**
- **Prehospital Care**
- **Personal Protection**



# SECURITY SERVICES



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# Security Guarding

We can provide SIA (Security Industry Authority) qualified Static and Retail Manned Guarding for business, retail and residential premises. Depending on our client's requirements, this can include uniformed or plain-clothed operatives. We understand that sometimes a visitor's first contact at a business or residential site can be a security operative. Therefore, we emphasise that our operative's customer service skills are essential.

## **We can provide static guarding to:**

- Access and Egress Control
- Patrolling
- Searching
- Key Holding
- Perimeter Integrity
- Control Room (CCTV monitoring)
- First Aid
- Fire Safety and Fire Marshalling
- Response to and management of emergency services
- Asset logging in and out of premises



# Door Supervision

Our management team have over 40 years of combined experience within the security industry. Whatever event you are organising, whether it be large, small, public or private, you can be sure that we will provide staff that best suits your requirements.

To ensure this happens, we provide all our clients with a FREE, no-obligation consultation in which we will discuss your requirements and ensure you abide by the law regarding your security requirements.

The staff for your event will be selected specifically for the needs of your event from our extensive range of trained male and female security operatives who are all trained within the SIA (Security Industry Authority) specification. We are also First Aid trained and are regularly refreshed in this qualification at our bespoke training facility.

We can provide our staff to you with the dress code your event requires, whether polo shirts, Hi-Viz jackets or operatives in suits.

We can also provide radios for communications within the security team or with other personnel, such as the event manager.



“We Exist To Enable  
Customer Priorities ”





## Event Security

We have provided more than 300 SIA Licensed Operatives to some of Europe's largest music festivals, working under the UK's largest Events company.

With years of event and festival experience, we are happy to deal with all aspects of your event, including assistance with planning, communicating with local authorities and emergency services, risk assessments, security consultations, pedestrian and vehicle gates, main arena and stages and VIP areas.

### Our Operatives

All our Security Operatives are SIA (Security Industry Authority) qualified as a minimum standard. Many also hold other industry-specific qualifications such as Front Of Stage PIT Barrier Operations and Spectator Safety.

First Aid is something we take very seriously as Event Security. All our operatives are First Aid trained. We also have a purpose-built training facility to ensure our operatives are competent and regularly reviewed to ensure their skills and knowledge are in accordance with HSE guidelines.

#### Some of the festivals we have provided staffing for include:

- Glastonbury Festival
- Forwards Festival
- The Big Chill
- Leeds Festival
- Reading
- Latitude
- Jersey Live
- WOMAD Festival
- Shambala Festival
- Sanctuary
- Port Eliot
- Electric Picnic
- Boomtown Festival
- Pilton Party
- Love Saves The Day
- Chainmakers Festival
- BathFest
- Carfest North
- Carfest South
- Secret Garden Party
- Lamar Tree
- Standon Calling
- Love Supreme
- Bristol Downs
- Long Road



**“Security Must Enhance  
Operations, Not Constrain  
Them”**



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# Wedding Security

As strange as “security at a wedding” may sound, over recent years, there has been an increased requirement for companies to provide security operatives for, possibly, the most important day of your life.

Here at Prosec, we can provide complete wedding security for your special day to ensure that the venue is safe and that your guests enjoy your day in a safe and secure environment, with only authorised guests gaining entry.

Your wedding gifts can also be secured and can be taken safely to the place of your choice during the event, after the event or even after you return from your honeymoon, leaving you and your family to carry on enjoying the day.



## *Residential Security Teams*

*Protecting your assets is our priority. With security teams experienced in protecting construction and industrial sites and private residential buildings, you will be assured that your assets are safe and secure.*

As well as security at your wedding venue, we can deploy a residential security team to protect your home, giving you peace of mind whilst you enjoy your honeymoon.

### **Our wedding security packages can include the following:**

- Car Parking attendants
- A “Meet and Greet” service
- Operatives dressed in a range of attire from full uniform to dinner jackets or suits
- Overt or covert security
- Direct contact and consultation with your wedding planner if required
- Residential security for the period of your wedding and honeymoon



## Close Protection

In today's society, typical everyday situations can not be guaranteed "risk-free" or "safe". No longer is it just the rich and famous who are targeted, but the threat has now moved to encapsulate many of us. Potential threats may be targeting you, your business, your family or your property.

All our operatives have undergone specialist training and are qualified, licensed and regulated by the Security Industry Authority (SIA). They have extensive knowledge and experience in this industry, not gained from a short course or the classroom, but from deployments around the world, including the middle east and come from a specialist military or police background.

Because we have an extensive list of male and female operatives, we can tailor individuals to the client's requirements, ensuring the client is comfortable with the solution we provide, whether for a long or short-term contract.

### **Our Close Protection and Bodyguard Services can:**

- Identify possible threats and minimise risks to you, your family, and your friends
- Have all standard operating procedures and risk assessments in place to secure your routes of travel, homes and destinations
- Accompany you, the client, on business trips, as well as have a team in place to oversee the safety of your home and family
- Have a female operative available to work with the female and younger members of the family
- Have backup teams in place to deal with any issues that may arise
- Supply advanced drivers and resource vehicles if required



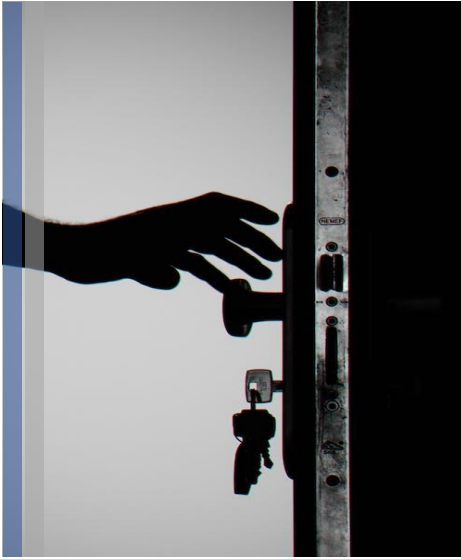
“Delivering What We  
Promise”





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# Key Holding & Alarm Response



Our Alarm Response and Keyholding service remove the risk and inconvenience of responding to out-of-hours alarm activations.

All keys are securely locked and stored, giving you added peace of mind. Our Alarm Response and Keyholding services ensure that when your alarm is activated, an experienced, fully trained and licensed security response officer will conduct a full external and internal inspection to ensure your property is safe.

Our response service is there to carry out the tasks for you.

Our team are available around the clock to deal with the problem quickly and effectively. Using our services will improve the health and safety of you and your employees and reduce the overall threat to your property.

As a responsible employer, safeguarding your workers will be high on your priority list. By allowing one of your employees or yourself to respond to a break-in or crime on your premises, you are potentially putting them in harm's way. By utilising our security operatives for your alarm response requirements, you will benefit from a specifically trained team to safely handle these situations.

## Process Serving

We are a well-established process-serving company that can offer a wide range of professional, reliable support services, including fixed fee process serving whilst also conforming to the Legal Aid Authority (LAA) accepted rates. Our services cover a 50 miles radius of our office in Westbury, Wiltshire.

### **The service we provide can include the following:**

- Statutory demands
- Winding up orders
- Writs
- Summons and citations
- Divorce petitions
- Claim forms
- Family and Child proceedings
- Court orders and injunctions
- Written reports and photographic confirmation of serving
- Straightforward, cost-effective and swift serving services



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# Private Investigation

Prosec specialises in covert mobile and static surveillance techniques in the UK. When you choose us to undertake any surveillance or private investigation for you, you can be assured that the surveillance operator selected for that task is an expert in their field with a depth of knowledge and experience.



We can offer a more bespoke package to the client that is specific to their requirements, including a unique ability to operate in remote rural areas for extended periods, which can benefit government agencies, including the Environmental Agency, Woodland Trusts, RSPB, and Hawk Conservancies. Evidence is provided to the client in a manner they request, be it still photography, video images and a full written report.

Because of the sensitive nature of this work, Prosec is registered under the Data Protection Act 1998 with the Information Commissioner's Office (ICO). Our operatives are also members of the World Association of Professional Investigators (WAPI).

## Covert Mobile and Foot Surveillance

We always recommend that our clients use at least two surveillance operatives for any mobile surveillance. We can and will use a single investigator, but we explain to the client that this increases the risk of losing the subject or becoming noticed. This could also more easily result in compromise and, therefore, lack of evidence or “comeback” for the client.

## Covert Static Surveillance

We can conduct surveillance from any static location, whether a vehicle, building or rural “hide”. Using a stationary observation post, we can carry out surveillance on-premises or other objects, i.e. warehouses operating at night.

## Covert Rural Surveillance

There may be times and situations when you cannot get close enough to the target to deploy a surveillance team or vehicle. Still, for most investigators, the thought of carrying out a rural surveillance operation is something other than what they would entertain due to its particularly arduous nature. All our operators are aware of the inherent demands of this kind of operation. This type of surveillance is conducted by a minimum of two specially trained serving or ex-military operatives using the latest sophisticated equipment.

## Operational Area

Our Private Investigation and Surveillance services are constantly operational throughout Wiltshire and the South West and can cover the whole of the UK.



## MEDICAL SERVICES

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# Event Medical

Event Medical cover can be hard to arrange and even harder to find a reliable provider. Here at Protec no matter what your event type or location, we can offer a complete and professional 24-hour support service for all your event cover requirements.

We work with our clients and event organisers to help coordinate effective safety plans using our risk assessments, including everything from minor altercations to significant incidents.

All our medics are qualified at a minimum of FREC 3 (First Response Emergency Care) or above.

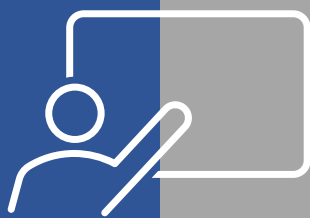


**Some of the types of events we have provided medical cover include:**

- Constructions Sites
- Stage Construction
- Conferences
- Seminars
- TV and Film Sets
- Nightclubs
- Festivals
- Parties
- Private Events
- Weddings
- Summer Fetes
- Outdoor Events
- Christmas Markets



“Fostering Long Lasting Partnerships”



# TRAINING SERVICES

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## Overview

We are a private training provider with the flexibility to offer bespoke and Nationally Recognised and Regulated courses for individuals and organisations at your business or our training centre based in Wilshire. All our courses are delivered by qualified industry experts with years of experience working in various sectors. Having worked with many clients, we know that excellent training is often the key to success in any large organisation.

## Accreditations

We are accredited by several awarding bodies, such as Highfield Qualifications. That means we regularly have our processes, quality standards, and materials audited to achieve our accredited status. This gives you peace of mind about the quality and consistency of our services.

## Customised Course Bundles

We offer the flexibility to customise your training needs and create bundles that fit your or your team's specific learning goals at a special price. Please select any combination of courses and contact us for a quote.

## Qualification suite

We offer a range of security-related qualifications that enhance and support companies, government organisations, charities, and individuals.

### Regulatory Security Industry Authority (SIA)

- Door Supervision
- Door Supervision Top-up
- Security Officer Top-up
- CCTV Operator

### Conflict & Event Management

- Conflict Management
- Advanced Physical Intervention
- Pit Barrier Operations

### First Aid

- Emergency First Aid at Work
- First Aid at Work

### Prehospital Care

- First Response Emergency Care (FREC 3)

### Personal Protection

- Personal Safety & Protection for Women



*For more info, [Contact us](#)*





# CONTACT US



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